**Indian Institute of Management Indore**

**Programme Name: Management Development Programme on Local Governance for District Governors of Mongolia**

**Programme Date: January 06 – 10, 2020**

**About the Programme:**

IIM Indore is organizing Management Development Programme on local governance for District Governors of Mongolia with the following objectives:

**Programme Objectives:**

At the end of the training Programme the governors will be able to:

* Have an understanding of Indian Administrative and Governance Approaches.
* Gain an insight into the Indian Rural Development Approaches and Best Practices
* Gain an insight into the Indian Urban Development Policies and Programmes and learn from the best practices adopted.
* Have an understanding of various good e-governance experiences of India in various sectors.

**Programme Design and Pedagogy**

The training would follow a modular approach covering the themes indicated below:

* **Governance** - An Overview: Aspects of Governance, from the international perspective, will be covered along with best practices and country experiences.

* **Total Quality Management:** A discussion on how to involve all stakeholders to improve quality at every level. This approach improves quality and productivity of the product or service offered.
* **Ethics in Administration:** Conceptual as well as practical approaches to integrity and anti-corruption strategies will be highlighted.
* **Land Acquisition/Compensation and Rehabilitation in India:** A new Act to take care of these issues has been framed and is with the Parliament. A discussion on how to frame a balanced policy to balance the various interests such as farmers, industry, infrastructure, housing, rehabilitation, etc.
* **Computerisation of Land Records:** A Case Study of Bhoomi: This was the first successful programme of computerisation of land records including online mutation and involving non-spatial data. It also won several international awards.
* **Perspective on Globalization:** Concepts, Manifestations, Overview if Global Architecture and Implications for Human Security.
* **Overview of PPP:** Concepts of Public Private Partnerships. How it can lead to better infrastructural development in the country. Best practices from across the country.
* **Leadership Communication and Coordination:** Various theories of leadership, importance of effective leadership, importance of communication and coordination in field administration.
* **E-Governance and Service Delivery:** Making use of IT in better service delivery. S Decentralisation in India - An Overview: A discussion on how 73rd and 74th Amendments which created PRIs and ULBs are being implemented at the grassroots or local levels.
* **Public Service Delivery Act:** Many States have enacted public service delivery Acts to deliver time bound services with penal provisions, i.e., failure to provide time bound services will attract penalty clauses.
* **Disaster Management** - Best Practices and Approaches from India: Three Best Practices/Case Studies from different parts and on different types of disasters in India.
* **Urban Development/Planning in India** - Policies and Practices: A discussion on JNNURM and other innovative approaches of Urban Development/ Planning in India.

Classroom training inputs will be supplemented with group work, evaluation of case studies covering International and Indian experiences. The training methodology includes lectures, case studies, exercises, experience sharing presentations and field visits including interaction with practitioners.