

Capacity Building Programme for Mid - Level Civil Servants of Malaysia

Capacity Building Programmes offered by NCGG: The Concept and Need

The Mid-Career Training Programme for Civil Servants focusing on Field Administration Public Policy & Good Governance are being successfully conducted by NCGG in collaboration with Ministry of External Affairs over the past decade. Based on the need of various developing countries, NCGG designs and conducts comprehensive capacity building programmes for the civil servants of respective countries. The modules are designed and developed in close coordination with the concerned ministries of the countries and Indian missions to meet their developmental needs. Similar programmes are also conducted on public policy and governance for civil servants of India to enhance their capacity for good governance and service delivery.

Aligned with the Prime Minister's Motto of "Vasudhaiv Kutumbakam" (the world is one family). NCGG is working with the spirit of helping and cooperation with other nations by overcoming the barriers in learning. It is a known fact that effective dissemination and sharing of knowledge and experiences are necessary for governments across the globe to take full and complete benefits of these emerging concepts in good governance and public policy. This can be ensured by proper sharing of existing knowledge resources at various levels both nationally and internationally between various governments as the world is coming closer in the present-day arena. It becomes all the more important as good governance and effective public policy have been internationally recognized as the foundation for successful achievement of a wide range of international and domestic policy objectives, including most items on the United Nations development agenda.

It is also worthwhile to mention that since 2013 NCGG has trained more than 4000 Civil Servants from over 45 countries with comprehensive 5-year MoUs with countries like Maldives, Bangladesh, Sri Lanka, Gambia and Cambodia for capacity building of more than 1000 civil servants respectively. NCGG has successfully build capacities of civil servants from countries such as: Bangladesh, Maldives, Kenya, Tanzania, Tunisia, Seychelles, Gambia, Sri Lanka, Afghanistan, Laos, Vietnam, Nepal, Bhutan, Myanmar, Ethiopia, Eritrea and Cambodia with requests from several other countries.

Joint Working Group Meeting - Formulating Capacity Building Programmes for Civil Servants of Maldives

Discussions were held during the Joint Working Group meeting held on 13 November, 2024 to formulate capacity building programmes for the Civil Servants of Malaysia under the broader aegis of Memorandum of Understanding signed between the DARPG, Government of India and Public Service Department (PSD), Malaysia earlier in August, 2024. It is in this context that the NCGG proposes to design Capacity Building Programmes for Civil Servants of Malaysia utilizing the expertise of conducting similar programmes for countries like Bangladesh, Maldives, Cambodia Sri Lanka and several other countries from across the world.

1. About NCGG

The National Centre for Good Governance (NCGG) was set up in 2014 by the Government of India as an apex-level autonomous institution under the auspices of the Ministry of Personnel, Public Grievances and Pensions. The Centre traces its origin to the National Institute of Administrative Research (NIAR), which was setup in 1995 by the Lal Bahadur Shastri National Academy of Administration, the Government of India's top most training institute for civil services. NIAR was subsequently rechristened and subsumed into NCGG. The centre deals with a gamut of governance issues from local, state to national level, across all

sectors. It is mandated to work in the areas of governance, policy reforms, capacity building and training of civil servants and technocrats of India and other developing countries. It also works as a think tank of the Government of India. The Head Office of the NCGG is located at NDCC-III Building, Jai Singh Road, New Delhi and the Branch Office of the NCGG is located in the Campus of LBSNAA. It combines the very best in training and capacity building.

***NCGG is the premier training partner of the Ministry of External Affairs over the past decade and all the training programmes conducted have received excellent feedback.**

Focus of the Programme: Aims & Goals

The Programme aims at enabling its participants to gain the requisite knowledge and skills for designing and implementing effective public policy to achieve good governance and also successfully discharging their administrative duties. To create value for each participant, the programme will

- a) Provide a platform for policy dialogue and knowledge sharing. Thereby highlighting the role of good governance and public policy for sustainable development.
- b) Facilitating sharing of lessons, Cross-country experiences and best practices on flagship good governance schemes, field administration and public policy in the region.
- c) Detailed insights into inter-disciplinary fields of public policy in the areas of tourism, new education policy, digital health care system, skill development, fintech and inclusion, rejuvenation of rivers, Jal Jeevan mission, public administration, e-governance and service delivery, public policy and implementation, information technology, best practices in fisheries in coastal areas, agro-based practices, self-help group initiatives, urban development and planning and ethics in administration, challenges and implementation of SDG, solid-liquid waste management, Swamitatva, environment and climate change & many more.
- d) To develop an understanding about frameworks adopted by the Government of India in implementing projects, including IT applications and e-governance for better delivery of services and attaining good governance. Also, India's experience in enhancing transparency in all areas of governance through innovative digital solutions.
- e) Field Exposure to good projects in various areas such as: PPP, infrastructure development, smart city, good projects, transport and showcasing India's rich cultural heritage among others.

Training Methodology

The following methodologies will be used.

- Lectures
- Panel discussion
- Group work
- Case studies, presentation
- Video films
- Exposure visits

Partner Organization, Duration and number of programmes

The Public Service Department, Malaysia will be the partner Institution and Two week programmes will be organized. Initially one programme is proposed in this Financial Year from 24 February, 2025 to 7th March, 2025. Based on the outcomes of this programme more programmes may be scheduled in the next financial year.

The Participants

Middle Level Civil Servants of Malaysia

The Programme will be specifically designed for Middle Level Civil Servants of Government of Malaysia who have already rendered more than 5 years of Service in the Government. Specific customized programmes for senior level officers may be designed based on the requirement from Government of Malaysia.

Faculty Profile

The faculty comprises carefully chosen senior and experienced civil servants, practitioners, leading academicians and eminent visitors with distinctive academic and professional accomplishments.

Programme Duration

Two Weeks

Programme Design

The Programme combines on-campus training inputs at Mussoorie followed by field visits in Uttarakhand, Uttar Pradesh and New Delhi.

Knowledge and Experience Sharing: One of the primary objectives of this programme is to provide a platform for knowledge and experience sharing by the participants. This will enable in doing away with the need of reinventing the wheel and will focus on developing upon the existing knowledge base, keeping in view the local context.

Attachments/Field Visits: Attachments/field visits to important heritage sites/various ministries/ reputed organizations and good projects has been planned so that the participants get acquainted with history and culture of the country and also get to know of the latest technological and infrastructural development projects in the country.

The on-campus training inputs would follow a modular approach covering themes in following broad areas as indicated below:

Tentative themes to be covered in the training programme are given below, which may be tweaked after mutual discussion.

S.No.	Topics
1.	Public policy and governance
2.	Vision India @ 2047
3.	Digital healthcare system: an overview

4.	Conducting elections and handling crisis
5.	Digital India Programme - A tool for enabling good governance
6.	Approach to achieve sustainable development goals
7.	Skills India: policy and practice
8.	Performance management/Knowledge management
9.	National Security Scenario
10.	Governance Challenges
11.	Land Acquisition Act: An Overview
12.	New Education Policy
13.	Fintech and inclusion
14.	Constitutional Foundations of Policy Making & decentralization in India
15.	Public Grievance Redressal Mechanism-key initiatives undertaken
16.	Environmental sanitation-solid & liquid waste management
17.	Human Resource Management: Leadership Development
18.	Environment and climate change: emerging practices
19.	PPP in infrastructure development
20.	Innovations & entrepreneurship
21.	Planning and building eco-friendly smart cities
22.	Gender Lens for Administrators
23.	Leadership Coordination and Communication
24.	Project planning, execution and monitoring - Jal Jeevan Mission
Field/Study Tours	
25.	History Walk of Mussoorie (1 Day)
26.	Exposure Visit of District and sub district administration and Panchayat (1 Day)
27.	Exposure Visit of Smart City/NDMC/MCD/ITDA (1/2 Day)
28.	Exposure Visit of Zero Energy Building/IIIDEM/Internal Solar Alliance (1/2 Day)
29.	Exposure Visit to Parliament/Pradhan Mantri Sanghralaya/Rashtrapati Bhawan, National Science Museum, National Museum etc. (1/2 Day)
30.	Attachment to AIIMS/RML Hospital/MDNIY (1/2 Day)
31.	Attachment to CIC/CVC/Lokpal (1/2 Day)
32.	Valedictory Ceremony at New Delhi

Programme Information and Venue

The Programme will be conducted in English and will be held at the National Centre for Good Governance, Mussoorie with exposure visits in Delhi and neighboring states. Participants are encouraged to pose questions, interact with the faculty and exchange information based on personal experience to the maximum extent possible.

No DSA would be given to the participant since NCGG would provide necessary board and lodging, transport facilities and other facilities etc.